The role of government in managing society has once again become a hot topic worldwide. A more diverse society, the internet, and new expectations of citizens are challenging traditional ways of managing governments.

The second edition of *Public Management and Governance* examines key issues in efficient management and good quality service in the public sector. With contributions from leading authors in the field, it goes beyond the first edition, looking at the ways in which the process of governing needs to be altered fundamentally to remain legitimate and to make the most of society’s many resources.

Key themes include:

- challenges and pressures facing modern governments worldwide
- the changing role of the public sector in a ‘mixed economy’ of provision
- governance issues such as ethics, equalities, and citizen engagement

This new edition has an increased international scope and includes new chapters on partnership working, agency and decentralised management, process management, and HRM. Comprehensive and detailed, it is an ideal companion for undergraduate and postgraduate students of public management, public administration, government and public policy.

**February 2009**: 376pp

HB: 978-0-415-43042-5  £85.00  £66.00
PB: 978-0-415-43043-2  £25.99  £21.00
Discount Order Form

UK ORDERS
Tel: 01235 400524
Fax: 020 7017 6699
www: www.routledge.com
Email: book.orders@routledge.co.uk
Post: Gemma Walker, Taylor and Francis
FREEPOST
200 Milton Park, Abingdon Oxon
OX14 4TA

<table>
<thead>
<tr>
<th>TITLE</th>
<th>ISBN</th>
<th>QTY</th>
<th>PRICE</th>
<th>SUBTOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

| UK Postage: |
| 5% of total order |
| MIN CHARGE £1.00 / MAX CHARGE £10.00 |
| NEXT DAY +£6.50* |

* We only guarantee next day delivery for orders received before noon.

Postage/Shipping

<table>
<thead>
<tr>
<th>GRAND TOTAL</th>
</tr>
</thead>
</table>

ADDRESS DETAILS
SURNAME ________________________________ FIRST NAME ________________________________
DEPARTMENT ________________________________ INSTITUTION ________________________________
ADDRESS ____________________________________ TOWN ________________________________
COUNTY ________________________________ POST/ZIP CODE ________________________________
COUNTRY ____________________________________
TELEPHONE ____________________________________ FAX NUMBER ____________________________________
EMAIL ____________________________________
VAT NUMBER (EU MEMBER STATES ONLY) ________________

SELECT PAYMENT METHOD (please tick or fill appropriate boxes & select card type)

☐ Cheque payable to Taylor & Francis £
☐ Credit Card No (no spaces)
☐ Mastercard ☐ Visa ☐ Amex ☐ Switch

☐ Please send me a pre-payment invoice

[ ] [ ] [ ] My ref number

[ ] [ ] [ ] Month/year

[ ] [ ] Issue Number

SIGNATURE: ________________________________ DATE: [ ] [ ] [ ] [ ] (eg 01/01/05)

For more details, or to request a copy for review, please contact:

Gemma Walker, Marketing Co-ordinator
Gemma.Walker@tandf.co.uk +44 (0) 207 017 6192
The Governance and Public Management series, published in conjunction with the International Institute of Administrative Sciences (IIAS), brings the best research in public administration and management to a global audience. Encouraging a diversity of approach and perspective, the series reflects the Institute’s conviction for a neutral and objective voice, grounded in the exigency of fact. How is governance conducted now? How could it be done better? What defines the law of administration and the management of public affairs, and can their implementation be enhanced? Such questions lie beyond bureaucratic government, the new Public management and the governance approach. Although both learn to some extent from each other and evolve by taking ideas from one another, they, in many ways, can be positioned as opposites with which governments can tackle the increasing complexity of policy processes, implementation and service delivery. While the new public management focuses on getting the goals right and then leaves the implementation to separate bodies, governance is very much preoccupied with combining different perceptions on goals and tries to improve inter-organizational. We invite students to participate in new leading Public Management and Governance (including Public Administration and Leadership and Local Governance) under graduate and post graduate programmes that address the public sector’s research and training capacity-building needs at all levels of government. The systematic study of public sector values, institutions and processes, like many other study programmes (subjects), experienced evolutionary changes in recent years. The changes have come about as a result of attempts to respond to the changing demands on government. The School's course